



Connecticut's Official Health Insurance Marketplace

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Statement from Access Health CT CEO Kevin Coughlin:

“Earlier today, we received a report that an individual in Hartford discovered a backpack on Trumbull Street containing four notepads with personal information for approximately 400 individuals. The backpack also contained Access Health CT paperwork and it appears as though some of that personal information may be associated with Access Health CT accounts.

It is still unclear where the backpack came from, and we are working the Hartford Police Department to investigate, and contact the individuals whose information may be compromised.

I have directed Peter Van Loon, Chief Operations Officer, to work with Maximus, our call center vendor, and our outreach teams to address this situation as quickly as possible, including ensuring that we address the potential issue of identity theft. Our legal department is also in the process of filing all required state and federal breach reports.

I’ve asked him to report back to me as soon as possible with as much information as possible, and as soon as I have that information we will provide everyone with an update.

Let me be clear: we are sorry this happened. This is a very serious situation and we will hold the person or persons who are responsible to account.

We will work tirelessly until we have remedied this problem and can prevent any such reoccurrence.”

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About Access Health CT

Access Health CT (also known as the Exchange) was created by the Connecticut Legislature in 2011 and is a quasi-public agency established to satisfy requirements of the federal Affordable Care Act. Its mission is to increase the number of insured residents in Connecticut, promote health, lower costs and eliminate health disparities. Its vision is to provide a simple online shopping and enrollment experience for state residents and small businesses, starting with open enrollment in October 2013.

Access Health CT will ensure that participating health plans meet certain standards, and will facilitate competition and choice by rating the quality of each plan. Individuals and families buying coverage through the Exchange may qualify for tax credits on premiums. The Exchange will also coordinate eligibility and enrollment with state Medicaid and Children’s Health Insurance Programs. More information is available at www.AccessHealthCT.com.