

This Quick Reference Guide is designed to provide consumers with information for accessing and using the Maryland Health Connection.

# 1. Get Preliminary Results – Browse Anonymously

# Quick Tips:

Preliminary Results allows individuals and families to:

- Perform an anonymous screening to determine potential eligibilities
- Search for and compare Qualified Health Plans (QHPs)

If you need help, consumer assistance options are available:

• Contact our call center toll-free at 855-642-8572

### Try IT!

Consumers can browse prior to creating a Maryland Health connection account.

- 1. Go to http://www.marylandhealthconnection.gov
- 2. Click Get Started button

# 2. Create Account

### Quick Tips:

- Create account in the name of the primary applicant
- Use the legal name of the primary applicant when creating the account
- User names are not case sensitive but passwords are case sensitive

# Try IT!

- 1. Go to http://www.marylandhealthconnection.gov
- 2. Click Create Account
- 3. Enter all required information, as noted by \* (asterisk)
- 4. Optional Enter email address (used to retrieve User ID if forgotten)

# 3. Prepare

- Prior to starting an application, ensure you have the following:
  - o Social Security Numbers or immigrant document numbers
  - o Birthdates
  - Income information for household, e.g. W-2, wage statements
  - o Current Health Insurance Policy numbers
  - o Job-related Health Insurance information







# Submit Application

### Try IT!

# Completing an Application can take from 10 – 30 minutes, depending on household

After logging into your account:

- 1. Select Start Application link
- 2. Enter all required information
- 3. Read and confirm Agreements
- 4. Complete all required information
- Enter account holders name exactly as it appears on the Maryland Health Connection account on Signature line
- 6. Click Submit

Eligibility Results are returned

- 7. Select the **checkbox** next to the desired program for which you are eligible Only eligible programs display a check box
- 8. Click Proceed to Enrollment

# 5. Select a Health Plan

#### Quick Tips:

- Use our <u>provider search</u> to find doctors by name, insurance plans, and more
- After Proceed to Enrollment, you can enroll in a health plan
- Understanding Metal Levels of Plans
  - **Bronze** With a Bronze plan, you'll likely pay a lower premium but you'll pay a higher share of care costs.
  - Silver Only Silver level plans are eligible for cost-sharing reductions
  - **Gold or Platinum** Likely pay a higher premium, but may have lower out-of-pocket costs when you go to the doctor or use another medical service

#### Try IT!

After submitting the application:

1. Click Proceed to Enrollment

- 2. View and compare plans
- 3. Click Apply of the desired plan

# 6. Payment for Qualified Health Plans

#### Quick Tips:

- Insurance company will send you a bill
- Contact insurance company if you do not receive the bill
- Pay bill before the 15<sup>th</sup> of the month your insurance starts

# 7. Share Your Story

Tell us how getting covered has helped you! Share your story!





Use hashtag # GetCoveredMD





