



**Small Business (2-50) Team –**

**Account Executive**

**New Business medical and specialty/ancillary sales**

Ricardo Montanez.....Ricardo.montanez@uhc.com  
Office.....(866) 416-6588

**Renewal Account Executive**

**Renewals; adding specialty/ancillary lines; FI to LF conversions**

Melanie West.....melanie\_west@uhc.com  
Office.....(877) 370-4006

**Field Account Manager**

**Education and awareness of services and programs, including  
Employer eServices, wellness, and COBRA OE/Renewal Support  
Escalated Service Issues**

Jillian Russell– DC/MD.....jillian\_russell@uhc.com  
Office ..... (763) 347-6134

**Dedicated Client Service Manager (2-100)**

**Primary Service Contact (Eligibility, Billing, Benefits, Claims  
Inquiries/Issues)**

NFP - Mid-Atlantic -Moranda Gagnon...moranda\_l\_gagnon@uhc.com  
AP Benefit Advisors- Tiffanie Trombley,.....ttromble@uhc.com  
Marsh&McLennan-MA - Brittany Salgot..brittany\_l\_walker@uhc.com  
PSA Financial, Inc.- Ivette Williams.....ivette\_webster@uhc.com  
Hub Internat’l. MA - Donna L Keleske....donna\_scharrett@uhc.com  
Silberstein Ins. - J Bonogofsky.....anaya\_j\_bonogofsky@uhc.com  
Brown & Brown VA - Jenel Ratcliff.....jenel\_ratcliff@uhc.com

**Broker and Employer Support Channels**

UHC Fully Insured –  
Phone:.....(888) 842-4571  
Email:.....[clientserviceoperations@uhc.com](mailto:clientserviceoperations@uhc.com)  
Website:.....[www.employereservices.com](http://www.employereservices.com)

UHC Level Funded –  
Phone:.....(877) 797-8816  
Email:.....[groupserviceslevelfunded@uhc.com](mailto:groupserviceslevelfunded@uhc.com)  
Website:.....[www.uhceservices.com](http://www.uhceservices.com)

All Savers –  
Phone:.....(866) 405-7174  
Email:.....[uhomyallsaveresinfo@uhc.com](mailto:uhomyallsaveresinfo@uhc.com)  
Website:.....[www.myallsavers.com](http://www.myallsavers.com)

UHC Benefit Services (COBRA, FSA, and Pre-Tax  
Premium Admin) –  
Website:.....[www.uhcservices.com](http://www.uhcservices.com)  
Employer/Broker Phone:.....(800) 318-5311  
Participant Phone:.....(877) 797-7475

UHC Services (Broker Commissions, Benefit  
Summaries, SBCs, 2-50 Renewals) –  
Phone:.....(866) 336 9369  
Email:.....[agtcomp@uhc.com](mailto:agtcomp@uhc.com)  
Website:.....[www.unitedeservices.com](http://www.unitedeservices.com)

**Member Support Channels**

Medical (Fully Insured) –  
Phone:.....(800) 782-3740  
Website:.....[www.myuhc.com](http://www.myuhc.com)

Medical (UHC Level Funded) –  
Phone: .....(877) 797-8812  
Website:.....[www.myuhc.com](http://www.myuhc.com)

Medical (All Savers) –  
Phone:.....(800) 291-2634  
Website:.....[www.myallsaversconnect.com](http://www.myallsaversconnect.com)

Pharmacy (Optum RX) –  
Phone:.....(800) 788-7871

Dental –  
Phone:.....(800) 896-4830

Vision –  
Phone:.....(800) 638-3120