



Terms and Conditions for Text Alerts

We offer text messaging as a way to communicate with you. You do not have to receive text messages to apply for health coverage. To receive text messages from Maryland Health Connection, you must consent by providing a mobile phone number and opting in. Text messaging from Maryland Health Connection may also include one-time texts for Multi-factor Authentication (MFA).

- To stop delivery of text messages related to the status of your application, deadlines, health care benefits and general health information, reply STOP from your mobile phone.
- If you want to specify the type of text messages you will receive, you can go to Manage Account Settings to manage your text subscriptions.
- For security reasons, if you would like to stop MFA, go to the “Enable or Disable Additional Security” section on your account home page and click “Opt Out.”
- If you have any questions about text messages, you can contact Maryland Health Connection’s consumer support center at 1-855-642-8572. Deaf and hard of hearing, please use Relay service.